



**PO Box 352**  
**San Carlos, CA 94070**  
**phone: (650)996-6652**  
**fax: (650)472-8971**  
**www.BayAreaPetPals.com**  
**info@bayareapetpals.com**

## Pet Taxi Service Agreement Page 1 of 2

*\*A **Pet Information Sheet** must be on file for each pet so that we may provide the best possible care.  
Prior to each trip, a **Pet Taxi Service Trip Sheet** is required. Thank you.*

Pet Owner's Name: \_\_\_\_\_ Name of Pet: \_\_\_\_\_

This agreement is effective from \_\_\_\_\_ to \_\_\_\_\_ and is between Bay Area Pet Pals and  
\_\_\_\_\_ (hereinafter referred to as "client") who resides at  
\_\_\_\_\_.

This agreement constitutes permission to enter above address and perform duties as outlined per the **Pet Taxi Service Trip Sheet**. Any changes to this agreement must be done so in writing and signed by both parties. Bay Area Pet Pals reserves the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

**Services/Rates:** Per Trip Rate: \$ \_\_\_\_\_ Round Trip Rate: \$ \_\_\_\_\_

Stay With Pet Rate: \$ \_\_\_\_\_ Mileage Surcharge: \$ \_\_\_\_\_

Other Services: \_\_\_\_\_

**Payment for Services:** Cash  Check  Money Order  Credit Card

Card Type: Visa  MC  Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Permission to charge card at the start of each service booking: Yes / No

Signature: \_\_\_\_\_

\*In the event of a returned check, the client must pay the entire invoice  
and a \$30 fee promptly via cash or money order only.

**Key Release:**  Left at drop off  Kept for future use  Mailed *\*There will be a \$5 fee for every future pickup*

**Additional Information:**  
\_\_\_\_\_  
\_\_\_\_\_



PO Box 352  
San Carlos, CA 94070  
phone: (650)996-6652  
fax: (650)472-8971  
www.BayAreaPetPals.com  
info@bayareapetpals.com

## Pet Taxi Service Agreement Page 2 of 2

### **Policies and Procedures**

The client hereto agrees as follows:

1. Bay Area Pet Pals and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Bay Area Pet Pals or its employees, unless arising from negligence proven to be on the part of Bay Area Pet Pals.
2. Bay Area Pet Pals or its employees shall not be held responsible for the loss, injury, death, or actions of any pet while not in the care of Bay Area Pet Pals.
3. The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on the rabies vaccination.
4. Bay Area Pet Pals does not accept aggressive animals.
5. All animals will be transported in a crate provided by Bay Area Pet Pals or client.
6. All pets must be accompanied by a leash and/or crate.
7. Client is responsible for making all arrangements with vet, groomer, boarding facility, etc. Bay Area Pet Pals is not responsible for actions of the destination facility.
8. Bay Area Pet Pals will not be responsible for any keys the client has asked to be mailed.
9. Bay Area Pet Pals reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.
10. Bay Area Pet Pals reserves the right to cancel and reschedule service due to weather concerns.
11. Business and visiting hours fall between the hours of 8 a.m. and 6 p.m. and services are usually completed during this time unless we are behind schedule. We do our best to keep to your appointment time; however, due to the nature of the service, there may be times when we are behind schedule because of an extended previous visit. We will notify the facility if this should occur. If we are unable to agree on a new appointment time with destination facility, we will reschedule for another day.
12. **Payment is expected before services are rendered. Bay Area Pet Pals is not responsible for any fees due to the vet, groomer, kennel, etc. Client must make prior payment arrangements. If client would like Bay Area Pet Pals to submit payment for client in the form of cash, Bay Area Pet Pals is not responsible for any loss.**
13. **Cancellations must be received 2 days prior to scheduled service or a \$30 cancellation fee will apply.**

By signing below the client fully understands and agrees to the contents of this agreement:

\_\_\_\_\_  
Client's signature

\_\_\_\_\_  
Date